# Privacy & Security Policy

This policy was last updated on April 2018

# Security:

Please note: The following only applies to Everlasting Coins main website. The security of your personal information is very important to us. In an effort to protect your personal information, we use Secure Sockets Layer (SSL) technology with 256bit encryption. If your browser supports SSL (most current browsers do), it will automatically encrypt the information you provide to us on the secure pages on our site, before sending it over the internet.

When visiting a page on our site that includes any of your personal information, the bottom of your browser window will display an icon or in the browser window next to our web address by a closed lock or an unbroken key (depending upon your browser). This indicates that you have successfully connected with our secure server.

To authenticate the security of your connection before submitting any of your personal information, you can double-click on the icon to display our digital certificate.

Some browser versions and some firewalls do not permit communication through secure servers. In that case, we suggest that you contact us by phone, or email your order to us.

## Cookies:

When you visit our site, we will ask your browser to place a permanent "cookie" (a very small text file) on your computer. If your browser is configured to accept cookies, it will accept the cookie and place it on your computer's hard drive. We collect this information to analyse where our customers are coming from and how often they visit our site. We also collect certain technical information from your computer, like your IP address and the address of a referring web site, if any. This information will allow us to enhance our site to match our customer's preferences. This information is used only for the benefit of Everlasting Coins and you, our customer. You can visit our site without cookies if you choose to do so. However, please be aware that some features of the site may not function properly or may be slower if you refuse cookies. To visit our site without cookies, you can configure your browser to reject all cookies or to notify you when a cookie is set. Check the browser's help menu to learn how to change your cookie preferences.

## **Registration:**

In order to identify who you are, we suggest that you register and log in when you visit our site. This allows us to provide you with your "Order Status" and other information that is uniquely yours.

# Right to Access/Correct Your Information:

You have the right to access all the personally identifiable information that we collect online and maintain, and can do so by phoning 0662360423 or contacting us by email. We use this procedure to safeguard your information. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections. You can correct factual errors in your personally identifiable information by sending us a request that credibly shows the error. If you place an order with a ship-to address that differs from your bill-to address, we retain this information as well. You can modify or correct this information by following the procedure described above. Such information is used at your request to ship purchased merchandise and may also be used for marketing purposes, but will not be sold to any third parties.

## What Information Is Collected:

When you choose to place an order with us, you are invited to log in (optional), so that we can identify who you are. As a newcomer, it will be suggested that you register for future identification. The registration page asks you to enter your name, a user ID, a password and your email address. You can update this information at any time by clicking on the "my account" link at the top of every page and selecting "update account information."

## Placing an Order:

When you decide to place an order, you are asked to complete an order form. The order form requires your name, billing and shipping addresses, credit card number, expiration date and CCV CVC. You should also include other information fields such as your telephone number, to allow us to contact you regarding your order if necessary. This information is collected to make your shopping experience with us as smooth and pleasant as possible. It is used only for the benefit of Everlasting Coins and you, our customer.

#### Links:

Our site contains links to manufacturers and other related sites for your benefit. EVERLASTING COINS is not responsible for the privacy practices, security, or content of such websites. If you click on one of these links, you will be redirected to their website and, in doing so, you may provide information directly to them. Therefore, you should refer to their privacy policies to understand how they handle your information and what choices are available to you.

## Relationships/Sharing Information:

EVERLASTING COINS maintains special relationships with several secure business partners. For your security or benefit, when you make a purchase, we may share information about you and the transaction with other companies for many reasons including verification, fraud prevention, credit card authorization and shipping purposes. We also may be required to disclose an individual's personal information in response to a lawful request by public authorities, including to meet national security or law enforcement requirements.

EVERLASTING COINS may share account or other information when we are required by law (e.g., in response to subpoenas, court orders, etc.) or to protect our interests or property. This may include sharing information, at EVERLASTING COINS's discretion, with other companies, lawyers, credit bureaus, agents or government agencies in connection with issues related to export compliance, fraud, credit or debt collection.

You agree that EVERLASTING COINS may use personal information provided by you in order to conduct appropriate anti-fraud and export compliance checks. Personal information that you provide may be disclosed to a credit reference, fraud prevention agency or South African Legal and Safety and Security bodies, which may keep a record of that information.

EVERLASTING COINS also shares information with outside companies that perform services for EVERLASTING COINS. For example, when a customer signs up for our email newsletters, EVERLASTING COINS will provide the customer's email address to third party email distribution companies that transmit emails on behalf of EVERLASTING COINS. Your email address will not be used by these companies for any purpose other than for the transmission of emails for EVERLASTING COINS.

We may retain outside companies to assist us in managing our customer information database or to update and correct customer information for future marketing purposes. EVERLASTING COINS takes steps to ensure the confidentiality of your information and to make sure it is not used for other purposes.

EVERLASTING COINS has carefully selected a few companies to assist us in better understanding how our customers use our site. We will place cookies on your computer to collect information. The information that is collected through these cookies tells us things, such as which search engine referred you, how you navigated around our site, which pages you browsed, what you purchased and what traffic is driven by banner ads and emails. The companies analyse the information they collect from our site and return it to us through a secure connection. We use this information to help us understand your interests in our site and how to better serve you. It also helps us provide you with more personalized product offerings.

For more information about the companies with whom EVERLASTING COINS shares customer information, please contact us.

Use of Information:

We may use your information in a number of ways, including the following:

- In order to serve you better, we use that information to improve your overall shopping experience.
- To improve the content on our website. For example, we may use cookies to find out which parts of our site or our products are visited most often.
- To enhance your online shopping experience.
- For marketing and promotional purposes.

Our Commitment to Children's Privacy:

We never collect or maintain information at our website from those we know are under aged, nor is any part of our website structured to attract anyone under aged.

If Security or Privacy Is Still of Concern to You:

If you do not want to receive promotional email from EVERLASTING COINS, please email us with the request.

Note: Once you have submitted your request you should assume that it has been successfully received and your request is being processed. Please allow us a reasonable period from when the request was received to complete the removal.

Our transaction security, combined with our privacy guarantee, should satisfy your concerns regarding online ordering. Keep in mind, however, that you have a number of alternate choices available for doing business with EVERLASTING COINS:

1. You can order online without sending your credit card number over the internet. Just complete our online order form, print and email it to us.

2. If you prefer, you can always call 0662360423 to place your order by telephone.

If you have any questions regarding this privacy statement, the practices of this site, or your dealings with this web site, you can 0662360423

Changes to EVERLASTING COINS Privacy Policy:

By visiting our site, you consent to our collection and use of your information as described in this policy. We reserve the right to modify this privacy policy and related business practices at any time by posting updated text on this site.

#### Mobile

**Privacy Policy** 

EVERLASTING COINS respects your privacy. We will not share or use your mobile number for any other purpose. We will only use information you provide to transmit your text message. Nonetheless, we reserve the right at all times to disclose any information as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. When you complete forms online or otherwise provide us information in connection with the Service, you agree to provide accurate, complete and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If we, in our sole discretion, believe that any such information is untrue, inaccurate or incomplete, we may refuse you access to the Service and pursue any appropriate legal remedies.